

MTR E-Tendering System

www.hkextender.com

New System Requirements (Effective 19 August 2013)

Please check and follow the system requirements listed below for accessing the upgraded E-Tendering system effective 19 August 2013.

The system will only support the following operating systems **AFTER** system upgrade.

- Windows XP
- Windows Vista
- Windows 7
- Windows 8

The system will only support the following Internet Browsers **AFTER** system upgrade.

- Internet Explorer 6
- Internet Explorer 7
- Internet Explorer 8
- Internet Explorer 9
- Internet Explorer 10

To update your browser, please visit the website listed below:

<http://windows.microsoft.com/en-US/internet-explorer/products/ie/home>

The system will only support the following Java Runtime Environment and will no longer support Microsoft Java Virtual Machine (MSJVM) **AFTER** system upgrade.

- Java SE 6 Runtime Environment (JRE) Update 32 or above (Java Plug-in 1.6.0_32)
- Java SE 7 Runtime Environment (JRE) Update 21 or above (Java Plug-in 1.7.0_21)

You can download Java from the following links.

<http://www.java.com/en/>

MTR E-Tendering System links to documents and files in a number of formats, you can download free software for opening these files from the following websites:

Adobe Reader (.pdf)

<http://get.adobe.com/reader/>

Microsoft Word Viewer (.doc)

<http://www.microsoft.com/en-us/download/details.aspx?id=4>

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Microsoft Excel Viewer (.xls)

<http://www.microsoft.com/en-us/download/details.aspx?id=10>

Microsoft PowerPoint Viewer (.ppt)

<http://www.microsoft.com/en-us/download/details.aspx?id=13>

The Hong Kong Supplementary Character Set (HKSCS) contains Chinese characters that are specific to the Hong Kong environment and are used by the public and the Government in electronic communications. By using the HKSCS, the public and the Government share a common set of characters to make electronic communications more effective and accurate. Please visit the following website for more information on HKSCS.

Hong Kong Supplementary Character Set (HKSCS)

http://www.ogcio.gov.hk/en/business/tech_promotion/ccli/hkscs/

To view and input Chinese characters in HKSCS, you may need to install additional software. Please visit the following websites for detailed information.

Microsoft Windows XP and 2000:

<http://www.microsoft.com/hk/hkscs/>

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The upgraded MTR E-Tendering System has been tested for the following combinations of Windows operating systems and Internet Explorer browsers

	Microsoft Windows XP	Microsoft Windows Vista	Microsoft Windows 7	Microsoft Windows 8
Microsoft Internet Explorer 5	Not applicable	Not applicable	Not applicable	Not applicable
Microsoft Internet Explorer 5.5	Not applicable	Not applicable	Not applicable	Not applicable
Microsoft Internet Explorer 6	Yes	Not applicable	Yes	Yes
Microsoft Internet Explorer 7	Yes	Yes	Yes	Yes
Microsoft Internet Explorer 8	Yes	Yes	Yes	Yes
Microsoft Internet Explorer 9	Not applicable	Yes	Yes	Yes
Microsoft Internet Explorer 10	Not applicable	Not applicable	Not applicable	Yes

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Please follow the instructions listed below to configure your browser settings according to your IE version **AFTER** system upgrade.

IE Version	IE Security Setting	Software Requirement	
6	Not Required	Install Sun Java Runtime Environment (Sun JRE). Make sure that the component is "Sun JRE 1.6.0_XX" or "Sun JRE 1.7.0_XX".	<ol style="list-style-type: none">1. Click "Tools" at top of Internet Explorer (IE)2. Select "Internet Options"3. Select "Advanced"4. Select the box of "JAVA (Sun)"5. Find a subject "Microsoft VM" and uncheck the box of "JIT compiler of virtual machine enabled (requires restart IE)"6. Close all IE and open a new IE to start the E-Tendering system
7	<ol style="list-style-type: none">1. Click "Tools" at top of Internet Explorer (IE)2. Select "Internet Options"3. Select "Security"4. Select "Trusted sites"5. Click "Sites"6. Unselect the box of "Require server verification (https:) for all sites in this	Install Sun Java Runtime Environment (Sun JRE). Make sure that the component is "Sun JRE 1.6.0_XX" or "Sun JRE 1.7.0_XX".	<ol style="list-style-type: none">1. Click "Tools" at top of Internet Explorer (IE)2. Select "Internet Options"3. Select "Advanced"4. Select the box of "JAVA (Sun)"5. Find a subject "Microsoft VM" and uncheck the box of "JIT compiler of virtual machine enabled (requires restart IE)"

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IE Version	IE Security Setting	Software Requirement	
	<p>zone”</p> <ol style="list-style-type: none">7. Add “http://www.hkextender.com” to the zone8. Add “https://www.hkextender.com” to the zone		<ol style="list-style-type: none">6. Close all IE and open a new IE to start the E-Tendering system
8, 9, 10	<ol style="list-style-type: none">1. Click “Tools” at top of Internet Explorer (IE)2. Select “Internet Options”3. Select “Security”4. Select “Trusted sites”5. Click “Sites”6. Unselect the box of “Require server verification (https:) for all sites in this zone”7. Add “http://www.hkextender.com” to the zone8. Add “https://www.hkextender.com” to the zone	Install Sun Java Runtime Environment (Sun JRE). Make sure that the component is “Sun JRE 1.6.0_XX” or “Sun JRE 1.7.0_XX”.	